Use case
Making effective use of staff time

Gathering usage statistics can be a time-consuming process. Most libraries have content from multiple publishers and suppliers, so visiting each of these places, logging into their system, and then finding, downloading and formatting the data can be a very long process.

How can JUSP help?

JUSP collects usage statistics from publishers and suppliers and removes the need to visit multiple sites by providing access in one place.

Reports are added on a monthly basis, so statistics are always up-to-date, allowing libraries to quickly and easily access usage at the point of need without onerous manual collection and aggregation.

Data can be downloaded for use in a spreadsheet, but there are also JUSP reports that can help you analyse your usage without the need for further calculations.

Summary reports also present aggregated views of usage data meaning that activities such as compiling usage for the SCONUL return can be done in a few clicks.

JUSP's SUSHI server can also be used to automate the collection of COUNTER reports into library systems, offering further time saving benefits.

As a shared service the JUSP team liaises with publishers to resolve issues and so libraries spend less time individually communicating with publishers.

By collecting the usage statistics data, JUSP can help free up staff time to enable the data to be actively used rather than just collected.

What do JUSP institutions say?

"It is a one-stop shop for a large number of resources, saving us considerable amounts of time which would otherwise be used going to individual publisher websites to obtain usage figures."

University of Sussex

"It revolutionised our reporting and had a hugely positive impact on staff time that is now freed up for analysis rather than finding and downloading data files."

The Open University

"Without JUSP we would have less staff time available for evaluation and analysis of data."

Imperial College London

"The main advantage has been the time saved; this now means that we have more time available to focus on actually using the data rather than spending all our time collecting it. To give an example, I would estimate that JUSP saved me two days this year for the SCONUL statistics. This extra time is really valued and means we can focus on utilising the data."

Birkbeck, University of London